

Questions to ask remodelers



SERVICES	Home ReBuilders	Company 2	Company 3
<i>Do you offer...</i>			
Design Services	Yes		
Architects	Yes		
Kitchen and Bath Designer	Yes		
Interior Design Services	Yes		
<i>What level of supervision to assure job completion & management do you provide?</i>			
Account Manager	Yes		
Project Manager	Yes		
Production Manager	Yes		
Lead Carpenter	Yes		
Office Manager	Yes		
<i>Do you have a showroom?</i>			
Product Selection	Yes		
Builder Pricing	Yes		
Interior Design Assistance	Yes		
Product Order Tracking Service	Yes		
<i>Do you provide...</i>			
Fixed Price Contract			
Customer Expectation Book prior to construction			
Pre-construction Meeting			
Landscape Protection			
Interior Protection			
Job Site Cleanliness			
Scheduled Weekly Meetings with Project Managers			
Pre-sheetrock Walk-through			
Substantial Completion Walk-through			
Care & Maintenance Notebook at job completion			
Performance Evaluation			
90-day Warranty			
1-year Warranty			
Handyman Services for Clients			

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<i>Standards</i>			
Do you list all CSI specifications (product, material and general conditions)	Yes		
Do you have design & construction standards	Yes		
Do you provide lien waivers from subcontractors	Yes		
Do you have a policies and procedures conduct guide for your subcontractors	Yes		
Do you provide a dumpster & portable toilet for every project	Yes		
Do you have Certified Remodelers and Certified Lead Carpenters on your staff (CR and CLC)	Yes		

<i>Do you handle...</i>			
Variance Process	Yes		
Permitting	Yes		
Inspections	Yes		

<i>Do you provide...</i>			
Worker's Comp	Yes		
General Liability	Yes		
Builder's Risk	Yes		
A project schedule that is updated weekly and posted to the jobsite	Yes		

<i>What forms of communication do you provide</i>			
24/7 on-call accessibility	Yes		
Email	Yes		
Cell Phone	Yes		
Fax	Yes		
Pager	Yes		

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